EU CODE OF CONDUCT ON

RESPONSIBLE FOOD BUSINESS AND MARKETING PRACTICES

UNILEVER

REPORT SUBMITTED ON 31 JULY 2025

ALL INFORMATION IS PUBLICLY AVAILABLE IN OUR ANNUAL REPORT & ACCOUNT (2024) AVAILABLE HERE

Type of business/sector (E.g. retail, dairy)	Sustainability dimension (E.g. environmental, social)	Code aspirational objective (1-7)	Individual commitments with baseline	Progress on KPIs and goals (qualitative and/or quantitative)	Additional information (optional) (E.g. partnerships, geographical coverage, sharing best practices, links with other COM initiatives, with other reporting initiatives)	(E.g. enablers, ideas on how to improve)
Manufacturer	Health & nutrition	Healthy, balanced and sustainable diets for all European consumers, thereby contributing to: 1) Reversing malnutrition and diet-related noncommunicable diseases (NCDs) in the EU 2) Reducing the environmental footprint of food consumption by 2030	Doubling the number of products delivering positive nutrition globally by 2025 – defined as products containing impactful amounts of vegetables, fruits, proteins, or micronutrients like vitamins, zinc, iron and iodine (baseline 2020).	In 2024, 52% of our products delivered positive nutrition (per serving)		

	*Foods & Ice Cream		
	portfolio		
· ·	Continue lowering	In 2024, 84% of our	Building on our nutritional
	•		
	calorie, salt and	food & Ice cream	standards work and
	sugar levels	portfolio met our	positive nutrition agenda,
	across products	Unilever Science-	we have decided to raise
	(baseline 2021):2	based Nutrition	the bar in 2022 on the
	• 85% of	Criteria.	nutritional profile of our
	Unilever's	We achieved our	Nutrition and Ice Cream
	global Foods	goal of ensuring that	products. We committed
	portfolio will	95% of IC contains	that by 2028, 85% of our
	help consumers	no more than	portfolio will meet
	reduce their salt	250Kcal per serving	Unilever Science-based
	intake to no	(sales by volume).1	Nutrition Criteria (USNC),
	more than 5g	Furthermore	an internally developed
	per day by 2022.	 91% of our 	set of standards that
	• 95% of	packaged IC	drives portfolio
	Unilever's	contains no	improvement based on
	packaged ice	more than 22g of	the latest scientific
	cream will not	total sugar per	understanding of the role
	contain more	serving by 2025,	of nutrition for good
	than 22g of	and	health and wellbeing.
	total sugar, and	• 76% of our	These product-specific
	250 Kcal per	global beverage	criteria set thresholds for
	serving, by	portfolio to	calories, sugar, salt and
	2025.	contain a	saturated fat. And are
		maximum of 5	scientifically validated to
	*Foods & Ice Cream	grams of total	improve public health
	portfolio	sugar per 100ml	(Unilever's Science-based
		by 2025 ²	Nutrition Criteria)

https://www.unilever.com/sustainability/positive-nutrition/our-nutrition-philosophy-and-approach/
 https://www.unilever.com/sustainability/positive-nutrition/improving-our-offering-for-healthier-and-more-sustainable-diets/

1			We are also working with
			partners to incentivise
			reformulation at scale and
			enhance the impact on
			public health. As a step
			towards this, in 2022 we
			were the first global food
			_
			company to publicly
			report on the
			performance of our
			product portfolio against six different externally
			endorsed Nutrient Profile
			Models, and we publish
			now for the 4 th year. We
			are advocating for an
			industry-wide standard
			Nutrient Profile Model
			that every food company
			can report against.
1	Reach an annual	In 2024, 1.3 bn of	We are committed to
	global sales target	sales of plant-based	offering more plant-based
	of €1.5 billion from	meat and dairy	meat substitutes and dairy
	plant-based meat	alternatives were	alternatives, which was
	and dairy	registered. ³	reflected in our €1 billion
	alternatives, by		plant-based sales goal
	2025-2027 (baseline		announced in November
	2021).		2020. To better reflect our
	4- 40-		plant-based strategy and
	*Foods & Ice Cream		sustainability agenda, we
	portfolio		have broadened the scope

 $^{^{3}\,\}underline{\text{https://www.unilever.com/sustainability/positive-nutrition/supporting-plant-forward-diets/}$

Environmenta	Prevention and reduction of food loss and waste	Halving food waste in our direct global operations by 2025 (baseline 2019) *Foods & Ice Cream portfolio	In 2024, we have reduced food waste per tonne of food handled in our operations by 23% versus 2019.4	of the original goal to include plant-based products in categories which have traditionally used animal-derived ingredients, such as bouillons. Hence, to reflect this change we have now revised our goal to achieve sales of plant-based products to €1.5 billion per annum by 2025. Unilever has committed to cutting food waste across its entire value chain as part of its Future Foods Initiative. By the end of 2023, the company had achieved a 30 % reduction in food waste per tonne handled compared to 2019, meeting our goal ahead of schedule. Our progress in reducing manufacturing food waste has been hampered by Covid-related disruptions. We are exploring solutions with our engineering teams such as	
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⁴ Unilever Annual Report & Account, 2024 – p. 33

anaerobic digestion, using
the biogas generated on-
site, composting and using
the waste as fertiliser.
We have been engaging in
positive initiatives to
tackle food waste,
including teaming up with
food waste combat app
TooGoodToGo, which
offers the opportunity to
buy products at the end of
their shelf life at
advantageous prices – a
win-win for retailers and
consumers.
We have also partnered
with Orbisk to introduce
AI in the food service
industry, which gives
chefs insights on how to
plan better and waste
less.
Our brands Hellman and
Knorr are leading
purposeful campaigns
which encourage
consumers to waste less
by sharing recipes that
help consumers get
creative with their
leftovers.

3	Achieving net-zero	In 2024 we had	In 2023, we improved our
A climate neutral food chain in	emissions for all	achieved ⁶ :	GHG measurement
Europe by 2050	Unilever products	 A reduction of 	methodology, with a more
	from sourcing to	72% GHG	complete and accurate
	point of sale by	emissions in our	measurement of
	2039 (baseline	operations	emissions categories
	2018) ⁵	(Scope 1 and 2)	previously deemed
		A reduction of	immaterial. In 2024, to
		8% GHG	comply with SBTi
		emissions in our	guidelines, some of these
		absolute Scope 3	emission categories (e.g.
		energy and	small offices and small
		industrial (E&I)	warehouses), have
		and 14% in our	been included in our SBTi
		absolute Scope 3	target emissions
		forest, land and	coverage, including our
		agriculture	2015 baseline, resulting in
		(FLAG) from a	a restatement of
		2021 baseline	performance for prior
			years. We continued our
		*full Unilever	engagement with a
		portfolio	selected group of
			international climate
			leadership strategic
			partners – the United
			Nations Global Compact,
			the World Economic
			Forum, the World
			Business Council for
			Sustainable Development,

⁵ Unilever Annual Report & Account, 2024 – p. 48 ⁶ Unilever Annual Report & Account, 2024 – p. 51-243

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					and the Consumer Goods
					Forum (CGF). We initiated
					and co-chaired with
					Walmart a Race to Zero
					Task Force within the CGF
					to encourage other
					consumer goods and retail
					companies to join the
					UN's Race to Zero. This
					succeeded in doubling the
					number of CGF Board
					members making such
					commitments. We also
					helped to create a
					'Transform to Net Zero'
					guide for businesses.
					Our Supplier Climate
					Programme, launched in
					2021, is also focusing on
					accelerating the transition
					of key suppliers to a
					position of climate
					leadership.
					In 2024, we engaged with
					291 suppliers to
					accelerate their climate
					action and capabilities.
	Environmental	4	100% of plastic	In 2024, we reported	While 55% of our
		An optimised circular and	packaging reusable,	that 57% of our	packaging is recyclable
		resource-efficient food chain	recyclable, or	plastic portfolio is	based on the Ellen
		in Europe	compostable by	reusable, recyclable,	MacArthur Foundation
				or compostable. This	definition of 'actually'
				is our actual	recyclable, 71% of our

		2025 (baseline	recyclability rate,	portfolio is 'technically'
		2018) ⁷	based on the Ellen	recyclable with existing
		,	MacArthur	technology.
			Foundation's global	While we are making
			definition of	progress on implementing
			'recyclable'.8	solutions that are
			•	technically recyclable, we
			*full Unilever	know that they are only a
			portfolio	first step and that the
				development of the in-
				market recycling
				infrastructure will take
				longer. Our long-term
				focus is to reduce our
				virgin plastic use and
				unlock actual recyclability,
				ensuring that our
				investments in future
				packaging innovations
				have real impact and truly
				help to tackle waste.
Environmental	4	Reduce our virgin	In 2024, we reported	The reduction of our virgin
		plastic footprint by	our virgin plastic	plastic footprint has been
		30% by 2026, and	footprint reduction	achieved through the
		40% by 2028, from a	as -23%, versus our	increased use of recycled
		2019 baseline ⁹	2019 baseline. ¹⁰	plastic, combined with
				innovations that use less
				plastic. We are working

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⁷ Unilever Annual Report & Account, 2024 – p. 48

⁸ Unilever Annual Report & Account, 2024 – p. 259

⁹ Unilever Annual Report & Account, 2024 – p. 48

¹⁰ Unilever Annual Report & Account, 2024 – p. 259

	*full Unilever	hard to reduce the overall
	portfolio	amount of plastic used in
		our packaging. One of the
		ways we are doing this is
		by shifting to alternative
		packaging materials to
		help remove plastic
		entirely from some of our
		products. In France, for
		example, our laundry
		brand Skip has introduced
		a new cardboard box for
		its 3-in-1 laundry capsules,
		which is set to save
		around 6,000 tonnes of
		plastic from our portfolio
		per year.
		Reuse and refill initiatives
		are also a key part of our
		plan to reduce the
		amount of plastic we use;
		to date, we have
		conducted around 50
		pilots across the world.
		Collaboration is essential
		if we are going to get
		reuse-refill models
		working economically at
		scale. As well as
		consumers, we need buy-
		in from across the value
		chain: retailers,
		manufacturers, delivery

		Use 25% recycled plastic in our packaging by 2025 (% of total used in packaging) - baseline 2018 ¹¹	In 2024, we increased our use of recycled plastic to 21% of our total packaging footprint – an increase of 1% on last year. 12	services, policymakers, and civil society organisations. As we move beyond our initial 'test and learn' approach, we are now working with partners, sharing our learnings, and focusing our efforts to support an industry-wide shift towards reusable and refillable packaging at scale, in addition to scaling our own successful models. We continue to focus our initiatives on our biggest brands for the greatest possible impact. For example, across Europe and North America, Hellman's is using 100% recycled plastic in its mayonnaise bottles, while Dove uses 100% recycled plastic in its bottles where technically feasible.
Social	5	Suppliers	Since 2020, we've	We are already accredited
	Sustained, inclusive and	representing 50% of	continued to pay all	as a global living wage
	sustainable economic growth,	our procurement	our employees a	employer by the Fair

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	employment and decent work		living wage, and in	Wage Network. We are
	for all	Living Wage	2021 were awarded	working to improve
		Promise by 2026 ¹³	our first global	livelihoods throughout
			independent	our value chain. A key
			accreditation as a	pillar of our approach is
			living wage	our work for suppliers
			employer from the	representing 50% of our
			Fair Wage Net. This	procurement spend to
			was achieved again	have signed our Living
			in 2024. ¹⁴	Wage Promise by 2026.].
				This year, our focus has
			32% of our suppliers	been on , with support
			signed the Living	from the Sustainable
			Wage Promise	Trade Initiative (IDH),
				providing training, tools
			*full Unilever	and other resources to
			business	help our suppliers get
				started. To promote the
				adoption of living wages
				more broadly, we are also
				advocating for change
				through industry forums
				like the UN Global
				Compact and supporting
				the availability of free,
				publicly accessible living
				wage data.
Social	5	Help 250,000	We are helping	We're helping
		smallholder farmers	smallholder farmers	smallholder farmers
		in our supply chain	to improve their	grow their incomes
		1,		grow their incomes

¹³ Unilever Annual Report & Account, 2024 – p. 48 ¹⁴ Unilever Annual Report & Account, 2024 – p. 96-272

		access livelihoods programmes by 2026 ¹⁵	productivity and farming practices by enrolling them in certification schemes and providing access to income Growth and regenerative agriculture programmes. In turn, this helps to improve the resilience of our supply chain. In 2024, we supported 80000 smallholder farmers. 16	through better farming practices, certification schemes and income diversification programmes. Together with key partners, we're focusing on the farmers who grow our key crops, such as tea, palm oil and coconut sugar, with an approach tailored to each crop and country's context. With the right support, smallholders can be at the forefront of global efforts to protect and regenerate nature.
Social	5	Helping 2.5 million small and medium- sized enterprises in our retail value chain grow their business by 2026 ¹⁷¹⁸	We've launched new programmes to move towards our goal to help 2.5 million small and medium-sized businesses in our retail value chain	Through access to skills, finance and technology, we're working to increase income opportunities and raise living standards across our network of millions of retailers around the world. For

¹⁵ Unilever Annual Report & Account, 2024 – p. 48 ¹⁶ Unilever Annual Report & Account, 2024 – p. 281

¹⁷ Unilever Annual Report & Account, 2024 – p. 48-281

¹⁸ The target was revised and strategically refined to focus on high-impact areas, ensuring greater effectiveness and long-term value

			grow by 2026, reaching 2.58 million in 2024. ¹⁹ *full Unilever business	example, our digital tools allow retailers to browse products, prices and promotions, place orders, and see which products are selling well. This creates a better experience for our customers and helps them increase their sales.
Social	5	Spending €2 billion annually with diverse businesses worldwide by 2025	In 2023, our spend reached €1.1bn thanks to the growth of our supplier diversity programme which is now live in more than 25 key markets. Through the programme, we are supporting our diverse suppliers to access skills, mentoring and finance. *full Unilever business	
Social	5	Pioneering new employment models for Unilever	We continue to support the upskilling or	

¹⁹ Unilever Annual Report & Account, 2024 – p. 281

		employees by 2030, reskilling and upskilling our employees with future fit skills by 2025, and equipping 10m young people with essential skills by 2030 ²⁰	reskilling of our people. There have been continued progress and investment in learning and skill-building across multiple initiatives: ²¹ • Al and data skills (nearly 20,000 employees engaged) • Customer Strategy & Planning (CSP) • Leadership development • Skills tracking		
Environmental	6 Sustainable sourcing in food supply chain	95% volume of key crops to be verified as sustainably sourced by 2030.	In 2024, 79% of our key agricultural crops were sustainably sourced. ²²		
	6	Maintain no deforestation across	In 2024, we have maintained 97%	In 2025, we will continue to expand our	

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our primary	order volumes of	deforestation-free	
deforestation-linked	palm oil, paper	verification programme to	
commodities.	and board, tea, soy	new sources and	
	and cocoa as	suppliers.	
	deforestation-free,		
	based on		
	Unilever's		
	requirements. Since		
	2021, we have		
	supported the large-		
	scale		
	transformation of		
	our palm supply		
	chain through		
	investing €218		
	million in Unilever		
	Oleochemical		
	International (UOI).		
	We have continued		
	to invest in the		
	verification of		
	suppliers against our		
	Independent		
	Verification		
	Protocols, expanding		
	the implementation		
	of our deforestation-		
	free sourcing		
	programme,		
	addressing risk, and		
	ensuring the		
	resilience of our		
	supply chain and		

		supporting ecosystems. In 2024, 97% of our order volumes of palm oil, paper and board, tea, soy and cocoa were deforestation-free, based on our requirements. ²³	
6	Implement Regenerative Agriculture practices on 1 million hectares of agricultural land by 2030.	In 2024 0.13m hectares are implementing Regenerative agricultural practices.	
6	Help protect and restore 1 million hectares of natural ecosystems by 2030.	In 2024 0.43m hectares are helping protect and restoring natural ecosystems. ²⁴	

²³ Unilever Annual Report & Account, 2024 – p. 255 ²⁴ Unilever Annual Report & Account, 2024 – p. 255-257